

Revolutionizing Relocation Management

Connecting 'virtual' relocation teams

RedSky enables you and your service partners to connect and share data in synchronized relocation files containing both shared and private elements. Shared data elements are kept in sync so that double entry is eliminated, while private elements are not available outside your organization.

We provide your non-RedSky service partners involved in a

relocation with an easy to use portal into RedSky. This enables them to read, add and/or edit only the information that is relevant to their role in the relocation process. This guarantees a seamless flow of information and communication and keeps your confidential business and personal information secure.



Seamless flow of information and communication

Tailored information portals

RedSky facilitates consistency of service whilst creating efficiencies for its users as well as for (private) customers and corporate accounts. All stakeholders can log on to their own dedicated portal, tailored to their needs.

Relocation Companies

RedSky provides you with information management tools for every aspect of the relocation service industry from intake and survey to delivery and billing.

Coordination

RedSky provides easy navigation through the complex relocation management process. Each module documents all of the vital information required for a

relocation starting from initial inquiry to survey scheduling, pricing, quote production, operational scheduling, forwarding, invoicing and final delivery. Multiple work orders are easily managed by automating the workflow with alert features based on company-defined business rules. While the basic rules closely follow FIDI FAIM requirements, RedSky offers complete flexibility and allows you to monitor every step of the move, improving efficiency and reducing delays and disruptions. We support all types of relocation services: household/commercial goods, office moves, local/international, storage, DSP services, immigration services and Van Line operations.

Activity Management

Each activity in your supply chain must comply to consistent global standards. That is achieved by embedding workflow practices into the RedSky operating system. We have implemented over 70 industry standard business rules. These rules reach out to all stakeholders connected to a specific relocation, ensuring on time, high quality service for your (private) customers

and corporate accounts.

Operations

We provide a comprehensive operations planning module where resources such as crews, materials, vehicles and equipment may be allocated. Custom modules allow the automated calculation of crew payrolls based on hourly or incentive-based systems. The warehouse management module offers storage location tracking, integrated to Voxme Software's handheld bar code systems. This module also includes an automated periodic storage billing. Custom modules are available for customs bonded storage tracking.

Document Management

Save time with RedSky's document and forms management capability. Key documents associated with each relocation can be stored online for instant access. There is no need anymore to store documents in paper files and then manually copy and mail them whenever they are needed. With a simple click of a button, documents of any file type (e.g. Adobe, Word, Excel, photos, e-mail messages, etc.) can be shared with partners, customers, accounts and

agents. All of the data within RedSky can be used to dynamically generate any business form including bills of lading, manifests, letters of instructions, quotes, order documents, operational work tickets, etc.

Quality Management

Our quality module helps you manage and track any claims and complaints. It provides insight into the frequent causes, and helps track quality improvement initiatives. We also provide two-way integration with dedicated customer survey tools, allowing you to send tailored post move quality surveys to provide you with feedback on your quality performance.

Accounting

RedSky includes a full featured accounting module that contains pricing, job costing, accounts payable and invoicing capabilities. For those that prefer to use their current system, RedSky is fully integrated with most accounting systems including Great Plains, Sage, Solomon, and Navision. In addition, RedSky's integration with UniGroup's system provides

detailed accounting and settlement information for US Van Line shipments for United and Mayflower. All of this means faster billing with fewer errors.

Management Reporting

With RedSky's management dashboard, you can get a quick summary of the important revenue, cost/expense, operations and quality information you need to run your business. When more detailed information is needed, RedSky provides over 30 standard management, accounting and operations reports, including a 'Reciprocity Report' that details the business exchanged between agents. You can also export data directly into Excel to create an unlimited number of customized reports.

Centralized Agent Database

RedSky maintains a centralized database of agent details. You can easily assign any known agent to any file without the need for any additional administration.

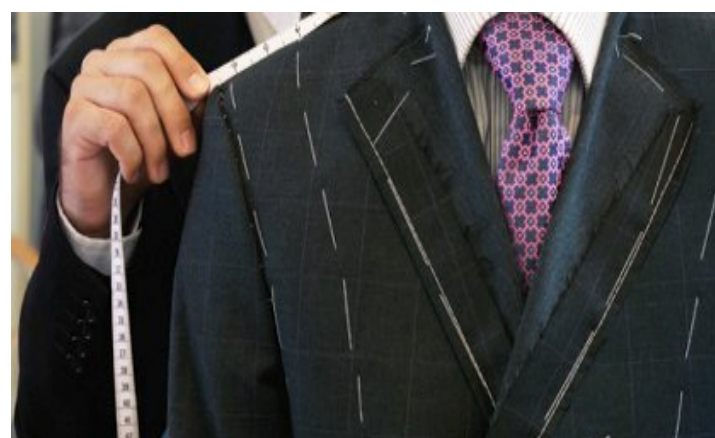
Integration

In the complex world of move management, integrated systems and applications save time and reduce errors. RedSky is integrated with a variety of systems and applications allowing vital move information to be shared in real time. RedSky interfaces with any accounting package, is integrated with the Voxme Estimator and UniGroup's QUOTES TO-GO, and includes a seamless integration with all UniGroup functionality including UniGroup Relocation systems. When you work with other RedSky User Companies, additional efficiencies are realized as shipment files are automatically synchronized.



Information management tools for every aspect of the relocation services industry from intake and survey to delivery and billing

"Facilitating consistency of service whilst creating efficiencies for its users."



Log on to your own dedicated portal, tailored to your needs

(Private) Customers Portal

Relocating is a challenging process and (private) customers are often daunted by everything they need to keep track of. Together with RedSky, you can make this process a lot less stressful by offering the following benefits:

- 24/7 access via mobile, tablet or PC
- Real-time shipment and destination services tracking
- Single point of contact information for your office, assigned agents, and everyone else involved
- Relevant removal and relocation policy documents and information
- Online file cabinet to contain all relevant documents; easy uploading of required files such as passport copy, rental contract, etc.
- Self-service insurance application
- Country information for international relocations

Corporate Accounts Portal

RedSky provides your corporate accounts with immediate, custom designed online access to global reporting and management information as well as real-time visibility of activities and the ability to initiate and manage services online. Benefits for your corporate accounts:

- 24/7 access via mobile, tablet or PC
- Online removal and/or relocation initiations and approvals
- One-time-only input of organizational and employee information
- Track status and actual costs vs. budgets
- Workflow to manage exceptions
- Customizable online reporting
- Tailored information access levels